



# Warranty Manual

Exclusively for DURAVIS R238 and M705 Tires



**EN**

Effective Date 01/01/2024

# REPLACEMENT MARKET PASSENGER AND LIGHT TRUCK TIRES

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## WHAT IS AN ELIGIBLE TIRE

Congratulations! You have just purchased quality tires from a BRIDGESTONE dealer (referred to in this section of the manual as DEALER). This Limited Warranty covers new BRIDGESTONE DURAVIS brand, R238 or M705, passenger or light truck tires.

This Limited Warranty only applies to the original purchaser, and is valid if all of the following apply:

- The tire was purchased and primarily used in the continental United States, Alaska, Hawaii, and/or the District of Columbia after December 31, 2023.
- The tire is a size, load range, and speed rating equivalent to or greater than that specified by the vehicle manufacturer (exception: coverage applies to properly repaired tires which may have voided the tire's speed rating).
- The tire has been used only on the passenger or light truck vehicle on which it was originally installed.
- Some DEALER locations (wholesale clubs, on-line purchases, and the like) may not service your warranty unless you hold a current membership and/or have purchased your tires at their location. Check with your DEALER to see if they have specific warranty processing requirements.
- The tire is less than 10 (ten) years from the date of tire manufacture.
- The tire was used and maintained in accordance with all the terms contained within this manual and/or the accompanying Tire Maintenance and Safety manual available at [www.bridgestonetire.com/customer-care/tire-warranties](http://www.bridgestonetire.com/customer-care/tire-warranties).
- **IMPORTANT: By submitting a tire for consideration under this Limited Warranty you are certifying that the tire was not involved in any accident involving personal injury or property damage other than damage to the tire itself, that the tire is free and clear of all liens, and that you save Bridgestone Americas Tire Operations LLC. harmless for any claims or loss resulting from liens on the aforesaid tire.**

## WHAT IS WARRANTED AND FOR HOW LONG

An eligible tire that becomes unusable for any reason within the manufacturer's control will be replaced with an equivalent new Bridgestone, Firestone or Associated brands tire on the basis set forth in this Limited Warranty.

## WHAT THIS LIMITED WARRANTY DOES NOT COVER

This Limited Warranty does not cover the following:

**ROAD HAZARDS/MISAPPLICATION/ABUSE** Tire damage or irregular wear due to:

- A. **Road hazards**, including, without limitation: Puncture, cut, impact break, stone drill, bruise, bulge, snag, etc.
- B. **Improper use or operation**, including, without limitation: Improper inflation pressure, overloading, tire/wheel spinning, use of an improper wheel, tire chain damage, misuse, misapplication, negligence, tire alteration, or for racing or competition purposes.
- C. **Insufficient or improper maintenance**, including, without limitation: failure to rotate tires as recommended in this manual, wheel misalignment, worn suspension components, improper tire mounting or demounting, tire/wheel assembly imbalance, or other vehicle conditions, defects, or characteristics.
- D. **Contamination or degradation** by petroleum products or other chemicals, fire or other externally generated heat, or water or other material trapped inside the tire during mounting or inflation. Tires with sealant, balance, or other filler material that was not originally applied or inserted by the tire manufacturer. Tires inflated with anything other than air or nitrogen.
- E. **Improper repair.** Improper repair voids this Limited Warranty.

## RAPID TREAD WEAR

- A. **Rapid tread wear**, or wear-out is not covered under this warranty
- B. **No limited mileage warranty is expressed or implied.**

## RIDE DISTURBANCE

- A. **Due to harsh ride or vibration** after tread wear use beyond 10% of the original usable tread depth.

## IRREGULAR WEAR

- A. **Uneven or unusual wear** patterns, including, without limitation: Shoulder wear, center wear, cupping, or feathering. Irregular wear is not covered under this Limited Warranty.
- B. **Tires worn more than 2/32-inch** (0.8 mm) difference in remaining tread depth between any two major tread grooves across the tire.

## CRACKING

- A. **Weather/ozone cracking after 4 years** from date of tire manufacture, regardless of date of purchase.
- B. **Weather/ozone cracking is NOT** covered under the Casing Limited Warranty.

## OTHER

- A. Tires subjected to severe under-inflation or **run-flat conditions**.
- B. **Tires purchased as used**.
- C. **Tires purchased and primarily used** outside the continental United States, Alaska, Hawaii, and/or the District of Columbia.
- D. **Tire improperly retreaded** including, without limitation, improper or inadequate inspection, preparation, equipment, material, repair, etc.
- E. **Regrooving**.
- F. **Tires unable to be retreaded** due to excessive treadwear, stone drilling, or improper buffing.
- G. **Additional exclusions may apply to retreaded tires**. See the section “ADDITIONAL EXCLUSIONS FOR THE CASING CREDIT LIMITED WARRANTY” later in this manual.
- H. **The cost** of applicable federal, state, and local taxes.
- I. **Failure to follow any** of the safety and maintenance recommendations or warnings contained in this manual.

This Limited Warranty is in addition to and/or may be limited by any other applicable written warranty you may have received concerning special tires or situations. Note that additional exclusions, provisions and owner’s obligations may be contained in other sections of this manual.

## BRIDGESTONE DURAVIS BRAND LIMITED WARRANTY

### DURAVIS R238 and M705

This Limited Warranty covers all DURAVIS brand R238 and M705 tires. An eligible tire covered by this Limited Warranty will be replaced with an equivalent new Bridgestone, Firestone, or Associated brands tire, at Bridgestone’s discretion, either free of charge or for a prorated amount if the tire becomes unusable for any reason within the manufacturer’s control under the following conditions:

- **The free tire replacement period** extends up to (a) 12 months from the date of purchase of the original tire—proof of purchase date required, or (b) up to the first 10% of the original usable tread depth, whichever comes first. Without proof of purchase, then within 12 months of the date of tire manufacture. During this period, the tire will be repaired or replaced, at BRIDGESTONE’s discretion, free of charge. The appropriate taxes, mounting, balancing, the cost of valve stems, disposal fees, and other service charges may still apply.
- **Weather/ozone cracking is NOT** covered under the “Free tire replacement period.” Weather/ozone cracking is covered only as a prorated charge.

- **After the free tire replacement period**, coverage extends up to (a) 5 years from the date of purchase of the original tire—proof of purchase date required, or (b) 6 years from the date of tire manufacture without proof of purchase date. During this period, the tire will be repaired or replaced, at BRIDGESTONE’s discretion but there will be a prorated charge. To determine the replacement price, the percent worn, based on used tread wear, is multiplied by DEALER’S current selling price for the replacement tire(s). The appropriate taxes, mounting, balancing, the cost of valve stems, disposal fees, and other service charges may still apply.
- **The tire must not be worn to 2/32 inch (1.6 mm)** or less remaining original tread depth (i.e., worn down to the top of the built-in indicators in the tread grooves).
- **Exclusions apply**—as identified in the section “What This Limited Warranty Does Not Cover.”

## BRIDGESTONE DURAVIS CASING CREDIT LIMITED WARRANTY FOR THE R238 AND M705

For coverage under the DURAVIS Casing Credit Limited Warranty, the eligible tire must have been used only in last mile delivery service for the entire life of the casing and subsequent retread(s). Last mile delivery service, sometimes referred to as the “final mile,” is considered the movement of goods from a transportation hub or fulfillment center to their final destination, which is typically a home or business address.

The Casing Credit Limited Warranty is only valid if the tire was inspected and retreaded by an authorized Bandag DEALER.

Subject to the terms and conditions stated herein, a Casing Credit Limited Warranty is available for the tires described below.

**A tire is no longer eligible under the Casing Credit Limited Warranty after 1.5 years (18 months) from the date of original tire manufacture.**

Eligible tires adjusted under the Casing Credit Limited Warranty will receive a casing credit as follows:

- Eligible Patterns: DURAVIS R238 and M705
- Eligible Service: Last mile delivery service
- Eligible Sizes: 16-inch rim diameters
- Eligible Load Ranges:
- Eligible Age: The tire must be less than 1.5 years (18 months) from the original data of tire manufacture as indicated on the tire

Original Tread or Retread Count	Dollar Values
Original Tread*	\$75
1st Retread**	\$50

\*Note: Tires with the original remaining tread depth greater than 2/32 inch (1.6 mm) may receive prorated replacement values higher than those in this table.

\*\*Note: The 1st retread is defined as the period from the time the tire undergoes its first retread until that first retread measures 2/32-in (1.6 mm) of remaining tread depth.

## ADDITIONAL EXCLUSIONS FOR THE CASING CREDIT

### LIMITED WARRANTY

1. Bridgestone DURAVIS brand R238 or M705 light truck tire casings are warranted only when the tire becomes unserviceable due to conditions within the manufacturer's control.
2. The Casing Credit Limited Warranty will be valid only through the first 1.5 years (18 months) from the original date of tire manufacture, regardless of purchase date or retread date.
3. Tires used in severe service are not eligible.
4. Casings that have already been retreaded are not eligible.
5. Casings which cannot be retreaded due to excessive tread wear are not eligible.
6. Shearography inspection alone does not qualify for casing credit consideration.
7. Failures resulting from faulty or incorrect retread processing or materials are not covered.
8. Casing credits are issued according to the amounts in the appropriate table (above) and will not include the costs of retreading services, materials, mounting, demounting, disposal, taxes, or other costs.
9. Tires which have the original DOT tire identification numbers removed or rendered illegible are not covered.

**Exclusions apply**—as identified in the section “What This Limited Warranty Does Not Cover.”

## HIGH SPEED DRIVING

### SAFETY WARNING

Driving at high speed is dangerous and can cause a vehicle accident, including serious personal injury or death.

- Regardless of the speed and handling capabilities of your vehicle and its tires, a loss of vehicle control can result from exceeding the maximum speed allowed by law or warranted by traffic, weather, vehicle, or road conditions.
- High-speed driving should be left to trained professionals operating under controlled conditions.

No tire, regardless of its design or speed rating, has unlimited capacity for speed, and a sudden tire failure can occur if its limits are exceeded. See “Tire Speed Restrictions,” the next section in this manual.

### TIRE SPEED RESTRICTIONS

Bridgestone light truck tires have maximum recommended speeds. When replacing your tires, check your vehicle owner's manual and tire information placard and consult with a Bridgestone brand light truck tire retailer for recommendations and information about tire speed capability.

The speed capabilities of truck tires are based on standardized laboratory tests under specific, controlled conditions. While these tests may relate to performance on the road, real-world.

### TIRE INFLATION PRESSURE

Tires need proper inflation pressure to operate effectively and perform as intended. Tires carry the vehicle, passenger, and cargo loads and transmit the braking, acceleration, and turning forces. The vehicle manufacturer recommends the inflation pressures for the tires mounted on your vehicle.

### SAFETY WARNING

Driving on tires with improper inflation pressure is dangerous.

- Under-inflation causes excessive tire heat build-up and internal structural damage.
- Over-inflation makes it more likely for tires to be cut, punctured, or broken by sudden impact.

These situations can cause a tire failure, even at a later date, which could lead to serious personal injury or death. Consult the vehicle tire information placard and/or owner's manual for the recommended inflation pressures.

In addition to tire damage, improper inflation pressure may also:

- Adversely affect vehicle ride and handling.
- Reduce tire tread wear.
- Affect fuel economy.

Therefore, follow these important recommendations for tire and vehicle safety, mileage, and economy:

- Always keep the vehicle manufacturer's recommended inflation pressure in all your tires, including inside duals.
- Check their pressure at preventative maintenance intervals and during pre-trip vehicle inspections.

Your vehicle's tire information placard and/or owner's manual will tell you the recommended cold inflation pressure for all your tires. For tractor/trailers, a placard is applied to each. For questions about locating or understanding the tire information placard(s), consult your vehicle owner's manual or ask a qualified tire service professional.

**Maximum Pressure Indicated on the Tire Sidewall:** This is the maximum permissible inflation pressure for the tire only. The vehicle manufacturer's recommended tire pressures may be lower than, or the same as, the maximum pressure indicated on the tire sidewall. The vehicle manufacturer's specification of tire pressure is limited to your particular vehicle and takes into account your vehicle's load, ride, and handling characteristics, among other criteria. Since there may be several possible vehicle applications for a given tire size, a vehicle manufacturer may choose a different inflation pressure specification for that same size tire on a different vehicle. Therefore, always refer to the inflation pressure specifications on the vehicle tire information placard and/or in your vehicle owner's manual.

## TIPS FOR SAFE TIRE INFLATION

### SAFETY WARNING

Inflating an unsecured tire is dangerous. If it bursts, it could be hurled into the air with explosive force resulting in serious personal injury or death. Never adjust the inflation pressure of a truck tire unless it is placed in a safety cage or is secured to the vehicle or a tire mounting machine. Never stand or lean over the tire or in front of the valve when inflating.

### SAFETY WARNING

Never re-inflate a truck tire that has been run at very low inflation pressure (i.e. 80% or less of normal operating pressure) without a complete inspection of the entire tire. Immediately have the tire demounted and inspected by a qualified tire service professional.

- The U.S. Department of Transportation requires a pre-trip vehicle inspection. Pre-trip vehicle inspections and preventative maintenance should include cold-tire inflation pressure checks. Don't forget to check the inflation pressure of inside duals.
- The only correct method for checking inflation pressure is

to use an accurate tire inflation pressure gauge. Kicking or thumping a tire will only tell you when a tire is totally flat.

- Check inflation pressure when the tires are "cold." Tires are considered "cold" when the vehicle has been parked for three hours or more, or if the vehicle has been driven less than a mile at moderate speed.
- Never release pressure from a hot tire in order to reach the recommended cold tire inflation pressure. Normal driving causes tires to run hotter and inflation pressure to increase. If you reduce inflation pressure when your tires are hot, you may dangerously under inflate your tires.
- If it is necessary to adjust inflation pressure when your tires are "hot," set their inflation pressure to 10 psi (69 kPa) above the recommended cold inflation pressure. Recheck the inflation pressure when the tires are cold.
- If your tires lose more than 4 psi (28 kPa) per month, the tire, tube (if applicable), valve, or rim/wheel may be damaged. Consult a qualified tire service professional for an inspection.
- A difference of 5 psi (35 kPa) or more between duals is not recommended.
- Use valve caps to keep the valves clear of debris and to help guard against inflation pressure loss.

## TIPS FOR SAFE LOADING

### SAFETY WARNING

Driving your vehicle in an overloaded condition is dangerous. Overloading causes excessive tire heat build-up and internal structural damage. This can cause a tire failure, even at a later date, which could lead to serious personal injury or death. Consult the vehicle tire information placard, certification label, and owner's manual for the recommended vehicle load limits and loading recommendations.

- Always keep the vehicle manufacturer's recommended inflation pressure in all your tires, including inside duals. Check their pressure at preventative maintenance intervals and during pre-trip vehicle inspections.
- Never exceed the maximum load rating stamped on the sidewall of your tire.
- Never exceed the gross vehicle weight rating (GVWR) or gross axle weight ratings (GAWR) of your vehicle.
- Never exceed the maximum load or inflation pressure capacity of the rim/wheel.
- Consult your vehicle owner's manual for load recommendations and special instructions (such as for carrying unusually heavy loads).

## REPLACEMENT WARRANTY FOR ALL BRANDS

If you receive a Bridgestone replacement tire under this Limited Warranty, it will be covered by the manufacturer's warranty or warranties, if any, given on that tire at that time.

## WHERE TO GO

Tire adjustments under this Limited Warranty, or under the Casing Credit Limited Warranty, will only be made at an authorized Bridgestone, Firestone, or associated Bridgestone brand DEALER. Consult a phone directory (often listed in the Yellow Pages under "Tire Dealers") or the internet at [www.bridgestonetire.com](http://www.bridgestonetire.com) for the location nearest you. Some DEALER locations (wholesale clubs, on-line purchases, and the like) may not service your warranty unless you hold a current membership and/or have purchased your tires at their location. Check with your DEALER to see if they have specific warranty processing requirements.

Some Bridgestone brand tires are sold exclusively through select DEALERS. Other DEALER locations may not service your warranty for these exclusive tires. Check with your DEALER to see if they have specific warranty processing requirements for your specific Bridgestone brand tire.

## CONSUMER RIGHTS

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## TIRE REGISTRATION

Bridgestone encourages you to ensure your tires are registered to receive direct notification in the event of a safety related recall. If you have received a tire registration postcard with your tire purchase, please send in the completed postcard or visit [www.bridgestonetire.com](http://www.bridgestonetire.com) to register your tires.

## CONDITIONS and EXCLUSIONS

To the extent permitted by law, Bridgestone Americas Tire Operations, LLC (Bridgestone) disclaims all other warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose and any liability for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Limited Warranty applies only to consumers who purchase and primarily use the tire in the continental United States, Alaska and/or Hawaii. Purchasing or using tires within any other locations would be subject to the limited warranty, if any, offered in those specific locations.

Obligations under this policy may not be enlarged or altered by any.

In accordance with Federal Law, this Limited Warranty has been designated as a "Limited Warranty." Nothing in this Limited Warranty is intended to be a representation that tire failures cannot occur. This Limited Warranty is given by Bridgestone, 200 4th Avenue South, Nashville, TN 37201.

## OWNER'S OBLIGATIONS

In order to keep this Limited Warranty valid, we require you to have your tires regularly inspected and rotated per the recommendations outlined in the sections of the accompanying tire maintenance and safety manual entitled "Tire Damage, Inspection and Service Life" and "Radial Tire Rotation" and to furnish proof of same in order to receive an adjustment. Such proof should show the date, mileage, and servicing location. A sales receipt containing this information will suffice. In addition, a "Maintenance Record" is included in this manual.

Tires must be operated at the proper tire inflation pressures as specified by the vehicle manufacturer and within tire/vehicle load capacity and speed limitations. It is also your obligation to maintain proper wheel alignment and tire/wheel assembly balance.

To request an adjustment, you must present the tire to an authorized Bridgestone, Firestone, or associated Bridgestone brand DEALER. Complete and sign the customer section of the Bridgestone Limited Warranty adjustment form and pay appropriate replacement price, taxes, disposal fee, and service charges, if any. Some DEALER locations (wholesale clubs, on-line purchases, and the like) may not service your warranty unless you hold a current membership and/or have purchased your tires at their location. Check with your DEALER to see if they have specific warranty processing requirements.

Tires submitted to Bridgestone under the Limited Warranty become property of Bridgestone and may not be returned. Tires may undergo both non-destructive and destructive inspection methods. Bridgestone will be responsible for disposal of submitted tires in our possession.

## ARBITRATION

For purposes of this arbitration section: (a) the terms "we," "us" and "our" refer to Bridgestone Americas Tire Operations, LLC, its parents, subsidiaries, affiliates, predecessors, successors, assigns, employees, officers, agents and directors; and (b) a "Claim" is any pre-existing, present, or future claim, dispute, or controversy between you and us arising out of or in connection with this Limited Warranty, or any other warranties, express or implied, including a failure of warranty and the validity of this arbitration clause but excluding claims for personal injury or damage to property other than the warranted tire(s). You and we acknowledge that either you or we can choose to have any Claim resolved by binding arbitration. **If either you or**

**we choose arbitration with respect to any Claim, neither you nor we will have, and each of us waives, the right to litigate that claim in court or to have a jury trial on that claim,** or to engage in pre-arbitration discovery, except as provided for in the arbitration rules of the American Arbitration Association (“AAA”). In addition, you will not have the right to participate as a representative or member of any class of claimants related to any claim subject to arbitration. An arbitration can only decide our or your Claim and may not consolidate or join the claims of other persons who may have similar claims. **There shall be no authority for any Claims to be arbitrated on a class action basis.** The arbitrator’s decision will be final and binding.

Any arbitration will be conducted in accordance with the AAA’s rules applicable to consumer disputes. For additional information go to: <http://www.adr.org/>. Any arbitration hearing that you attend will take place in the federal judicial district where you reside. At your request, we will advance the first \$250 of the filing and hearing fees for any Claim you may file against us; the arbitrator will decide whether we or you will ultimately pay those fees. This arbitration agreement is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act, 9 U.S.C. Sections 1-16. The arbitrator shall apply applicable substantive law consistent with the Federal Arbitration Act and applicable statutes of limitations and shall honor claims of privilege recognized at law. Judgment upon the award may be entered in any court of law of competent jurisdiction.

If this arbitration section (or any part of it) is determined invalid or illegal under any applicable statute or rule of law, it will be deemed omitted without affecting any other provisions of this Agreement, which shall remain in full force and effect.

## Customer, Vehicle, and Tire Identification

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Customer Name

Address

City, State, Zip

Invoice #

Date of Purchase

Year of Vehicle	Make of Vehicle	Model of Vehicle	Beginning Mileage
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### Tire Brand

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***BRIDGESTONE***

### Product Information

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Tire Size:

Speed Rating:

Tire Type:

Mileage Warranty:

Serial Numbers

1

2

3

4

5



6


### Mileage Warranty Certificate

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The dealer must stamp to be valid

**VEHICLE MANUFACTURER'S  
RECOMMENDED INFLATION PRESSURE**



Front \_\_\_\_\_ PSI

Rear \_\_\_\_\_ PSI

J
F
M
A
M
J
J
A
S
O
N
D

**MAINTENANCE RECORD**

Mileage	Date	Dealer	Inspection	Rotation	Balance	Alignment

